

BUSINESS PROFILE



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Version 1.0

Brief Overview of HydroKleen Bangladesh Limited and the Scope of Services

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HYDROKLEEN BANGLADESH

HydroKleen Bangladesh is a franchise of **HydroKleen Global, Australia** (<http://www.hydrokleen.com.au>) and a concern of **EBS Group, Bangladesh** (<http://www.ebsbd.com>).

HydroKleen Global, Australia

HydroKleen clean and service air conditioners and heat pumps Australia Wide.

HydroKleen offer comprehensive air conditioning servicing. And, HydroKleen specialise in cleaning and sanitising split systems, ceiling cassette units and even ducted. After a HydroKleen your air is fresh and healthy, reducing sickness and helping you live a healthier life. Because HydroKleen do this well enough, HydroKleen cleaning agents and cleaning process have been approved by the **National Asthma Council of Australia's Sensitive Choice Program**.

“Obviously the difficult part is convincing Landlords they need to spend the money to ensure tenants are breathing clean air and also the longevity of the air con units.

I have highly recommended HydroKleen to all my family, friends & business associates.”

- Property Manager, Krause Raciti Realty Pty. Ltd., Australia

E B Solutions Limited (EBS Group)

E.B. Solutions Ltd. also known as EBS, has started its operation in 2004 focusing on software solutions integrated into complex hardware and since then has evolved into one of the leading Value Added Service providers(VASP) and content providers (CP) in the Local Telecom Industry, reaching out to millions of subscribers across all the telecom networks of Bangladesh. Telecom operators of Bangladesh are the most prominent business partners of E. B. Solutions Limited.

However, EBS Group have also diversified their business activities by investing in other types of ventures, such as, Bangladhol Limited (<http://www.bangladholstudio.com>), an audio-visual production house and an EBS concern, and Hydrokleen Bangladesh Limited (<http://www.hydrokleen.com.bd>), a franchise of HydroKleen Golbal (Australia-based, well-reputed air conditioner cleaning service) and the latest concern of EBS Group.

WHAT WE DO

Your air conditioner is the best way to beat the heat, providing wonderful cool air no matter what the temperature is outside, but unless you keep it clean and well serviced you could be breathing in all sorts of microbial contaminants.

So, that brings us to what EXACTLY we can do to help you get that done.

Air conditioner and heat pump cleaning

Our exclusive process purifies and decontaminates your residential systems

Air conditioners need to be regularly cleaned and serviced, as they can harbour a variety of organisms such as mould, mildew, fungi and bacteria, which can become a risk for you and your family.

After a HydroKleen your air is fresh and pure, reducing sickness and helping you live a healthier life.



Dryer vents and air ducts cleaning*

Our treatment prevents the undesirable consequences of built-up dust in your ducts

The air drawn into a unit contains dust, much of which is biological spores and other organic particles. Even the best filters capture only a fraction of this material. Our treatment does not only kill microorganisms in the system, but will inhibit their growth for up to six months.

* Conditions applied. To learn more, contact us.

WHY SHOULD YOU HAVE YOUR AC'S HYDROKLEENED, REGULARLY?

The traditional strip and clean method is used by some technicians. This involves removing (in most cases) the head unit, dismantling it and then cleaning it externally.

This process can take up to 3 hours and is simply "NOT" cost effective nor time efficient at today's hourly rates.

So, your air conditioners are usually not clean unless HydroKleened.

And, there are 3 very good reasons for cleaning your air conditioners regularly.

Save on your power bill by up to 30%

If the blower fan is covered in dirt and grime, air velocity decreases dramatically and so you are tempted to turn up the fan speed and turn down the temperature in order to cool the room down. This, of course, is going to use more power! When your fan undergoes a HydroKleen treatment, it normally more than doubles the volume of air passing through it, without overworking the fan's motor.



Prevent microbial contamination and respiratory health risks

The second reason is especially significant to allergy sufferers, children and the elderly. All air conditioners, after regular usage, become infected with microbial contamination, including fungi, mould and bacteria. Air conditioners and heat pumps are the perfect environment for such contaminants, which become airborne every time you switch your air conditioner on. Regular servicing of your unit will sanitize it.

Extend the life of your air conditioner and maximize its efficiency

Imagine if you purchased a new car and never do any of the regular maintenance activities, such as changing the oil or the air cleaner. It may last five years, if that! Your air conditioner is no different: if you routinely service it, it will last longer. Sustainability is your contribution to the environment!

FREQUENTLY ASKED QUESTIONS

1. How does a typical home air conditioning system work?

A typical system functions as follows: air is drawn from the room through a return grill and passes through an air filter and into a furnace (or air handler). Inside the air handler is the circulating blower and a heat exchange coil commonly called the evaporator. The evaporator is cold and thus removes heat from air that blows across it. In addition to removing heat, water also deposits on the evaporator surfaces. The cooled air returns to the room via outlet grills. The moisture falls into a drain pan under the evaporator and drains through a pipe out of the system.

2. How does the AC inside a home become a source of microbial contamination?

The air drawn into a system contains dust, much of which is biological spores and other organic particles. Even the best filters capture only part of this material. Much of the rest falls out of the air stream onto the heat transfer surfaces. It combines with the water and the spores germinate and grow rapidly (or amplify).

3. Does such contamination in my AC impact the quality of the air in my home?

Yes. "Contaminated air conditioning systems can become breeding grounds for mould, mildew and other sources of biological contaminants and can then distribute these contaminants throughout the home." System components can act as direct or indirect sources of particles and/or volatile organic chemicals (VOC's). Of greatest concern is biological growth and bio-aerosol generation, most of which are potential allergens. Airborne allergens in the home constitute one of the hardest types of allergens to avoid. Unfortunately, heating and air conditioning systems are excellent harbors for moulds, and this system is an efficient distribution system.

4. Can you prevent the growth of these biologicals?

Keep your system clean and treated with a broad spectrum antimicrobial, which not only kills microorganisms (i.e. mould, mildew, fungi and bacteria) in the system but will inhibit their growth for up to 6 months.

5. Can keeping my system clean and free from growth provide other benefits?

If you clean and flush your system regularly it will operate more efficiently, use less power and last longer.

THE HYDROKLEEN DIFFERENCE

The HydroKleen DIFFERENCE

YOUR COMPLETE SPLIT SYSTEM SERVICE

10 points to compare.

- ✓ Professionally trained industry specialists
- ✓ Best technology - trademarked designs
- ✓ Video demonstration of our process (*we do what we say*)
- ✓ **National Asthma Council Australia Sensitive Choice Program approved**
- ✓ No mess - No fuss - On time
- ✓ 12 month money back guarantee*
- ✓ 19 point comprehensive checklist
- ✓ Quality assurance calls
- ✓ Global industry leader (*we created the process*)
- ✓ National operation with local franchisees

NATIONAL ASTHMA COUNCIL AUSTRALIA

SENSITIVE CHOICE
SUPPORTING ASTHMA CARE

HydroKleen Australia is approved by the National Asthma Council Australia's Sensitive Choice Program so you can breathe healthy air!

HydroKleen
BREATHE HEALTHY AIR™

Phone +8801841-464646 . www.hydrokleen.com.bd

HYDROKLEEN GUARANTEE



HydroKleen
BREATHE HEALTHY AIR

*HydroKleen
Service Guarantee*

1. We **Guarantee** in the highly unlikely event that you don't believe it is the most Thorough clean your air conditioner has ever had, the clean is FREE and we will book and pay for your air conditioner to be cleaned by a competitor!
2. We **Guarantee** you will be treated courteously and professionally at all times, just like we'd treat members of our immediate families.
3. We **Guarantee** you will receive prompt and efficient service and our HydroKleen technician will always be on time (or you will receive a courtesy call explaining why) and be appropriately dressed.
4. We **Guarantee** you will have everything fully explained to you and we will always take the time to do so in terms which are easy for you to understand.
5. We **Guarantee** to increase the air flow of your air conditioner by up to 50%.
6. We **Guarantee** after your air conditioner has been HydroKleened it will lower the temperature more quickly by 2-4%.
7. We **Guarantee** your home or office will be left clean and tidy.
8. We **Guarantee** your air conditioner will not leak after it has been HydroKleened or we will fix it free of charge, your air conditioner should not leak so if we caused it, we'll fix it. climate and air conditioner usage make it necessary to vary Guarantee times, so please ask your local HydroKleen Technician for your Guarantee terms.
9. We **Guarantee** you our HydroKleening technique is fully safe and we never use harmful chemicals in your home.

Please Contact on:
info@hydrokleen.com.bd or **+8801841-464646**

Thank you for using HydroKleen

Each Franchise is independently owned and operated.



WHERE WE ARE

Find us on Map



Sales & Support Office: Our opening hours: Correspondence:

House -28, Road -05,
Dhanmondi, Dhaka 1205,

10am – 6pm
Saturday to Thursday

Email: service@hydrokleen.com.bd
Phone: +88 018 41464646

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